

What is Cultural Competence

National Center for Cultural Competence

Value
Diversity

Conduct Self
Assessment

Manage the
Dynamics of
difference

Acquire and
institutionalize
cultural
knowledge

Adapt to
the cultural
contexts of
your
community

And incorporate the above in all aspects of policy making, administration, practice, service delivery and systematically involved consumers, key stakeholders and communities.

So Cultural Competence is the ability to address these five areas.

What is Linguistic Competence?

The interpreter
would like to say...



An example of a translated form

ĐƠN NHẬP CHO NHÂN VIÊN Y TÁM FOR REGISTERING STAFF - ONLY
Vaccine Manufacturer and Lot # _____
L R Other _____
Hand (circle one) _____
Date: ____/____/____
Entered into Logbook
ĐƠN CHO NHÂN VIÊN HẸNG KÝ/ FOR REGISTRATION STAFF
(copy of card)
need to be made at time of registration)

The capacity of an organization and its personnel to communicate effectively, and convey information in a manner that is easily understood by diverse audiences including persons of limited English proficiency, those who have low literacy skills or are not literate, and individuals with disabilities.

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Linguistic competence is not just the ability for our organizations to have interpreters and translators, but also understand how to address the needs of individuals with communication barriers or who may have literacy issues.

Resource Links:

**The Changing Face of the United States:
The Influence of Culture on Early Child Development**

http://main.zerotothree.org/site/DocServer/Culture_book.pdf?docID=6921

PROMOTING CULTURAL & LINGUISTIC COMPETENCY

**Self-Assessment Checklist for Personnel Providing Services and Supports
In Early Intervention and Early Childhood Settings**

<http://nccc.georgetown.edu/documents/ChecklistEIEC.pdf>

**HRSA - U.S. Department of Health and Human Services
Health Resources and Services Administration**

<http://www.hrsa.gov/publichealth/healthliteracy/>